

Vehicle Service Contract

Your car is a big part of your life. If it doesn't work, other parts of your life can come to a halt, too.

The Mechanic Vehicle Service Contract takes the worry out of keeping your car working.





Drive on a road without roadblocks.

As your car gets older, it becomes more vulnerable to breaking down — often after the factory warranty expires.

Each year, more sophisticated technology is built into our cars from collision-avoidance technology to advanced keyless entry and remote starting systems.

These advances make driving easier and safer. They also make cars more complex and costly to repair. And, once your factory warranty ends, you could end up paying a lot for mechanical repairs out of your own pocket.

You can help manage these unexpected costs and stresses with The Mechanic. It covers repairs beyond your factory warranty. And it has a range of protection levels to fit your needs, driving habits and budget. It even includes additional benefits such as **rental car and emergency travel expense reimbursement** so you can keep your life moving forward worry-free.





Vehicle Service Contract

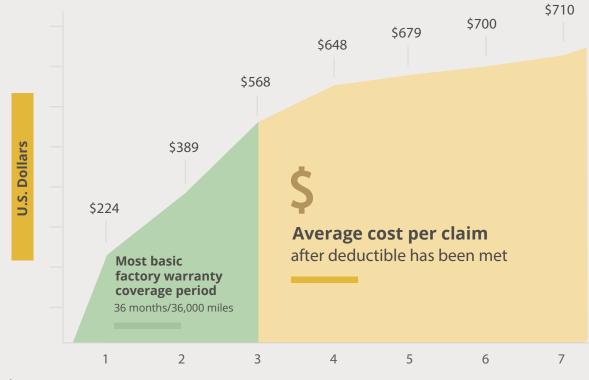
The Mechanic covers your car beyond your factory warranty.

The factory warranty only covers the first few years of your car's life.

But it's when your car is older that it's more vulnerable to a breakdown, and more expensive to repair.

The Mechanic can cover repairs beyond your original factory warranty on vehicles up to 15 years old and 200,000 miles in all 50 states and Canada, with no yearly limit on repairs subject to service contract maximum limit of liability. Basic Factory Warranty UNPROTECT





Cost of Ownership

As a vehicle gets older, repair costs typically increase along with the likelihood of a breakdown.

And some repairs may not be covered by your factory warranty.

Vehicle Age in Years



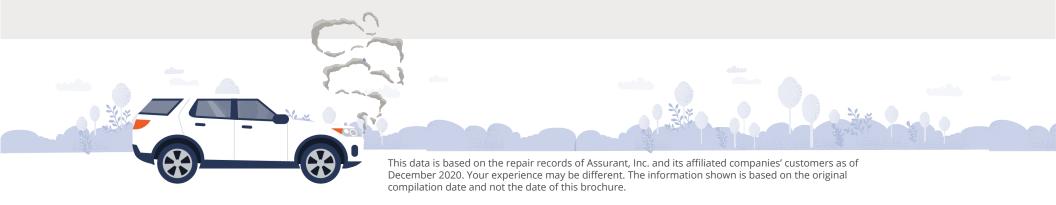




Cost of Repair

Average repair costs increase with vehicle age. In fact, our highest paid claims were more than \$10,000.

Would you be prepared to pay that repair bill out of pocket?





As technology evolves, our vehicles become more complex and the cost of repairs goes up. That's why The Mechanic is such an important part of your new or used vehicle investment.

Click on the image to see example repair costs:¹

¹The repair costs shown above are for illustrative purposes only. The actual cost may vary by vehicle, year, make and model. Data was compiled using manufacturer-suggested retail pricing and labor requirements for the specified components as recorded by a nationally recognized labor time publication for a representative sample of 2020 Asian-, domestic- and European-manufactured vehicles.



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Click on the image to see example repair costs:1

Engine Repair:	\$8,900
Cost with VSC: ²	\$0

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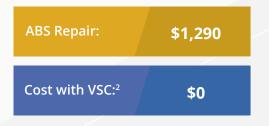
Transmission Repair:	\$5,970
Cost with VSC: ²	\$0

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A/C Compressor Repair:	\$1,145
Cost with VSC: ²	\$0

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Adaptive Cruise Control Repair:	\$1,640
Cost with VSC: ²	\$0

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Back-Up Camera Repair:	\$496
Cost with VSC: ²	\$0

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Blind-Spot Sensor Repair:	\$1,329
Cost with VSC: ²	\$0

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Collision Prevention Repair:	\$1,244
Cost with VSC: ²	\$0

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Lane Departure Warning Repair:	\$566
Cost with VSC: ²	\$0

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Click on the image to see example repair costs:¹

Parking Assist Repair:	\$617
Cost with VSC: ²	\$0



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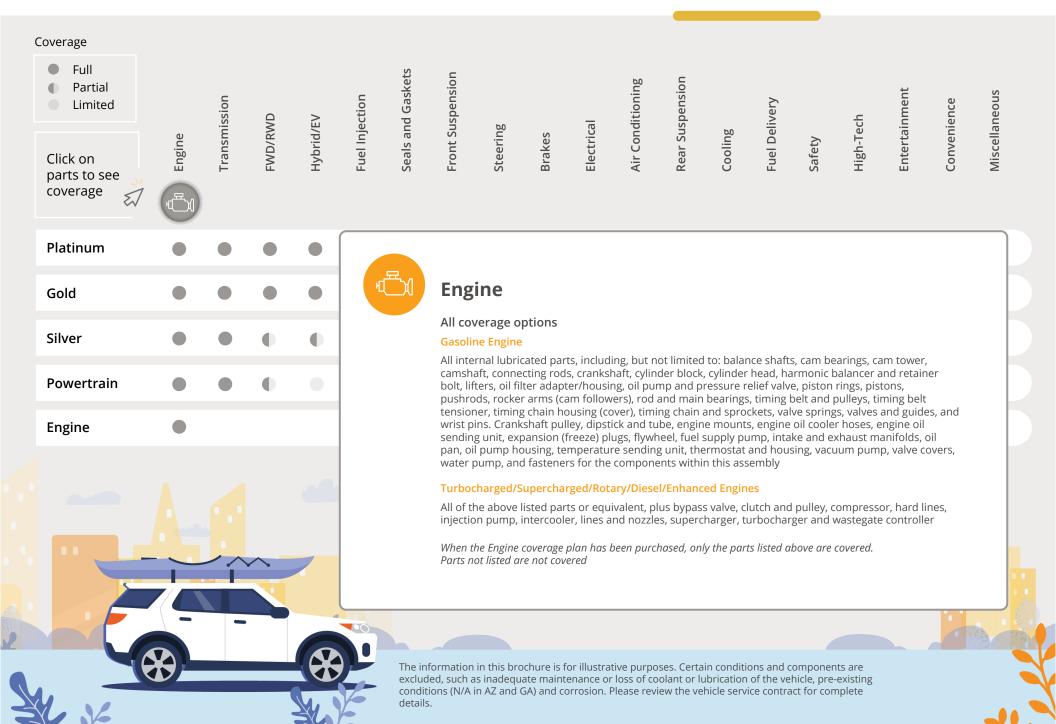
Vehicle Service Contract

Coverage Full Partial Limited		ssion	Q	>	ction	Seals and Gaskets	Front Suspension			_	litioning	Rear Suspension		very		÷	nment	ence	neous
Click on parts to see coverage	Engine	Transmission	FWD/RWD	Hybrid/EV	Fuel Injection	Seals an	Front Su	Steering	Brakes	Electrical	Air Conditioning	Rear Sus	Cooling	Fuel Delivery	Safety	High-Tech	Entertainment	Convenience	Miscellaneous
Platinum		•	•		•	•	•	•	•	•	•	•	•	•	•				•
Gold					-	-													
Silver	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•				
Silver Powertrain	•	•			•		•	•		•	•	•	•	•	•				

Flexible — a solution built around your needs

Choose from five levels of protection to fit your personal needs based on your vehicle's age, mileage, plan deductible and coverage options.

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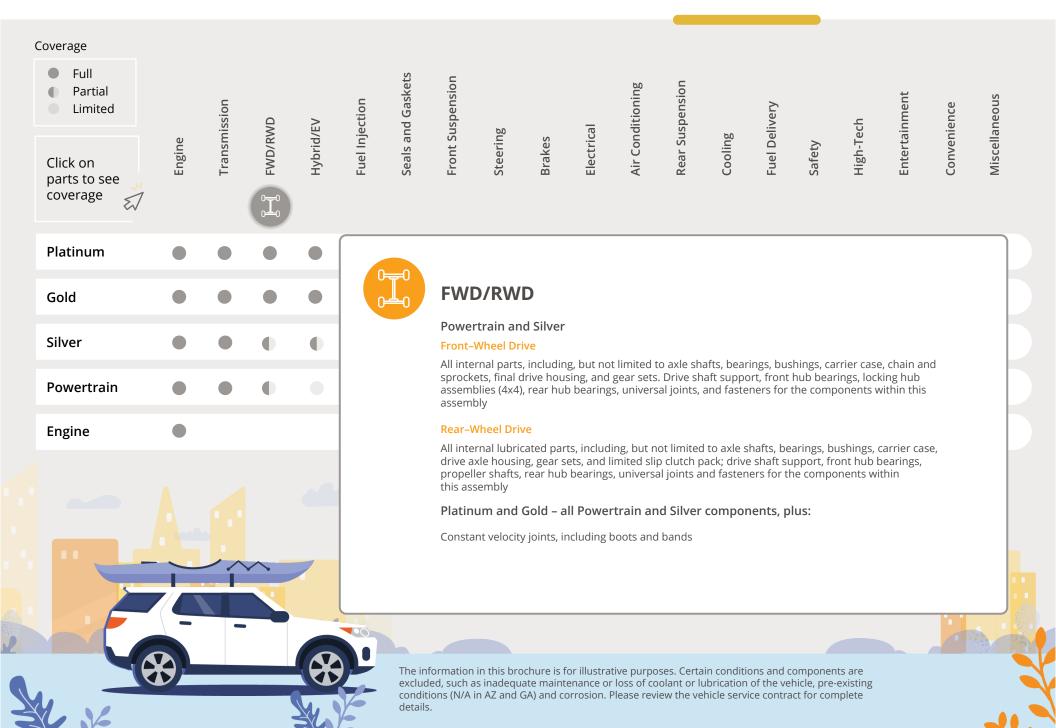


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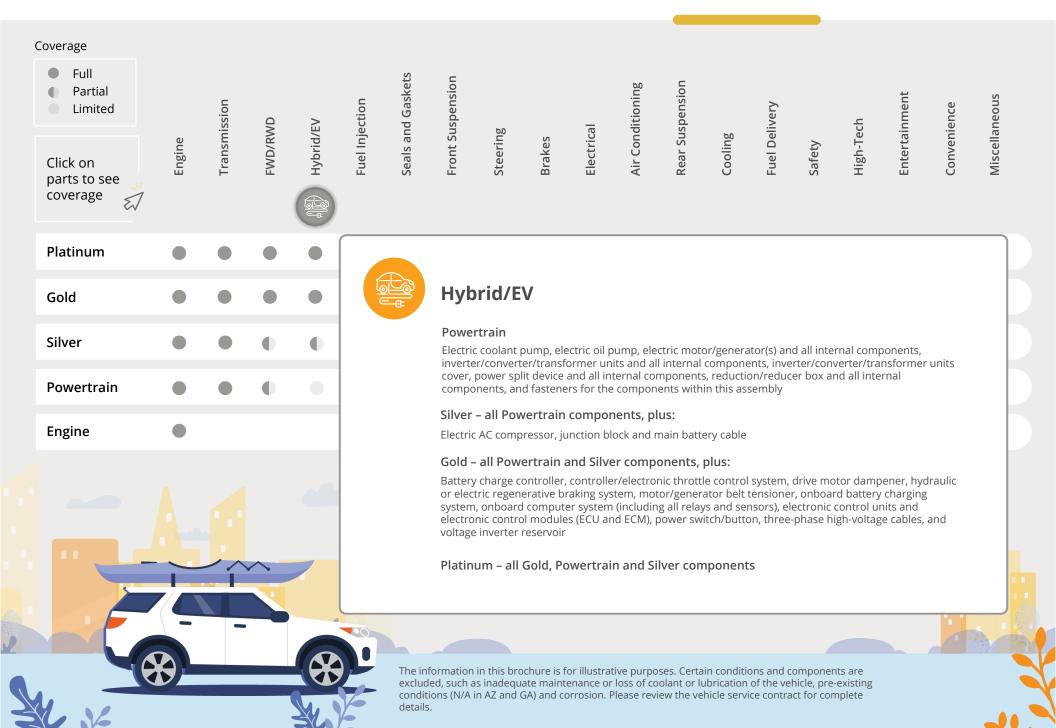
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c	Foverage Full Partial Limited Click on parts to see coverage	Engine	Transmission	FWD/RWD	Hybrid/EV	Fuel Injection	Seals and Gaskets	Front Suspension	Steering	Brakes	Electrical	Air Conditioning	Rear Suspension	Cooling	Fuel Delivery	Safety	High-Tech	Entertainment	Convenience	Miscellaneous
	Platinum	•	•	•	•															
	Gold	•	٠		•		₩)	Trai	nsmis	ssion										
	Silver	•	٠	•	•		Platinum, Gold, Silver and Powertrain Automatic All internal lubricated parts, including, but not limited to bands bearings, bushings, clutches, drums, gear													
	Powertrain	•	٠	0				sets, go valve b and ha	overnor, n ody. Cont rd lines, c	nain shaft inuously v lipstick an	oil pump ariable t d tube, e	o, sealing ransmissi lectronic :	rings, sol on (CVT) shift cont	enoids, to and all in rol unit, f	orque con ternal co lex plate	nverter, t mponent and ring	ransmiss s, cooler, gear, shii	ion case, , cooler h ft lever kr	and oses 10b,	
	Engine								teners fo	cables, th r the com					ints, trans	smission	pan, vacı	uum mod	lulator,	
								All inte forks, s	rnal lubrio ynchroniz	cated part zers and t smission r	ransmissi	ion case.	Clutch ma	aster cylir	nder, clut	ch slave	cylinder, s	shift cable	shift e, shift	
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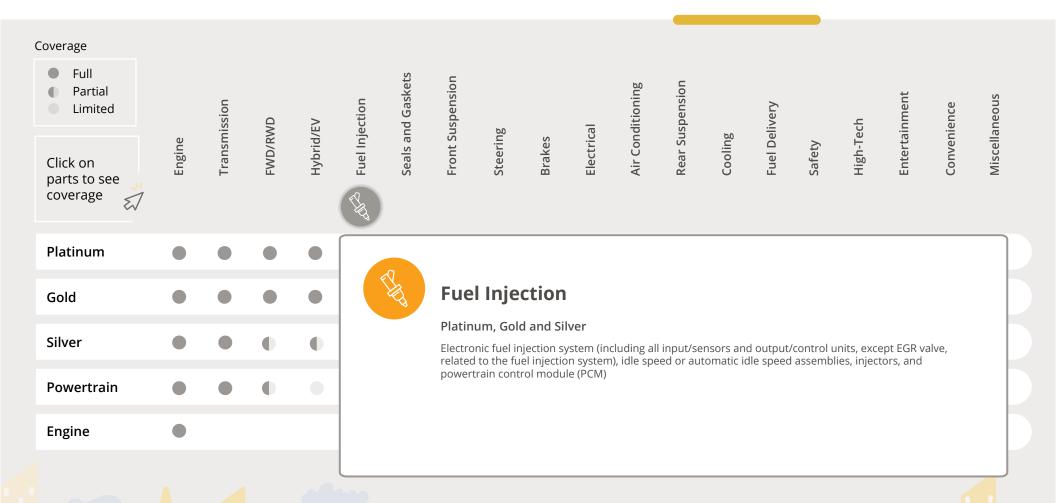
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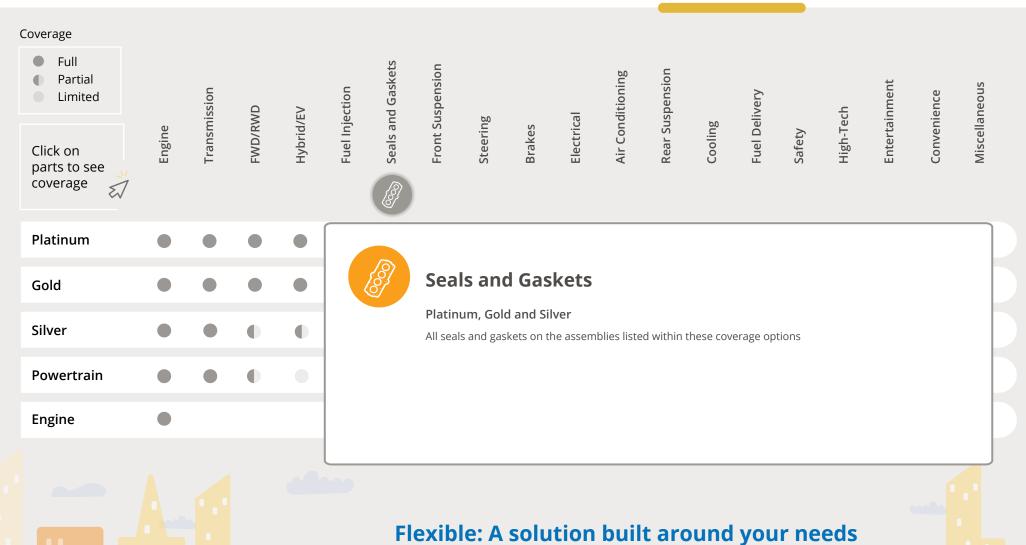
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Flexible: A solution built around your needs

Choose from 5 levels of protection to fit your personal needs based on your vehicle's age, mileage, plan deductible and coverage options.

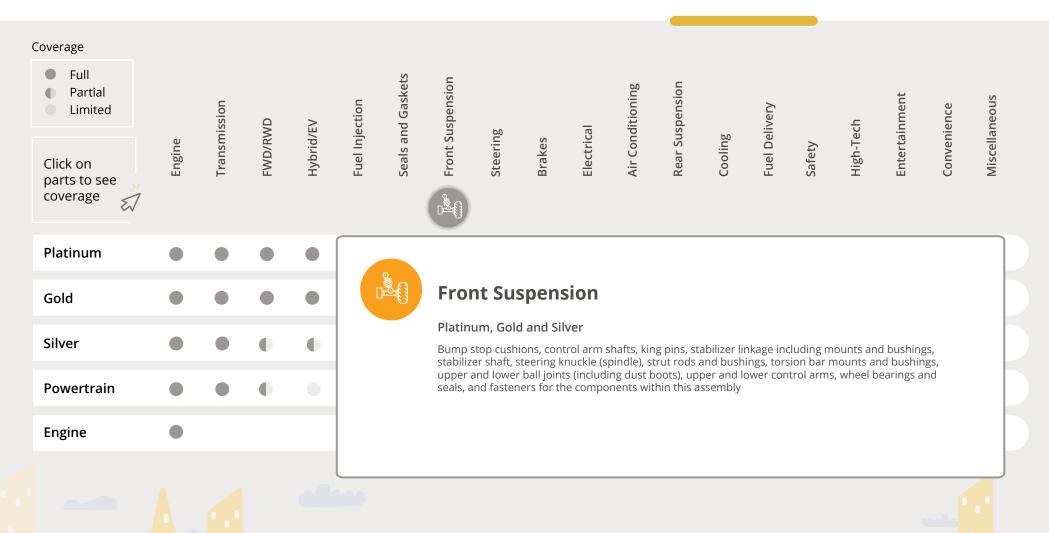
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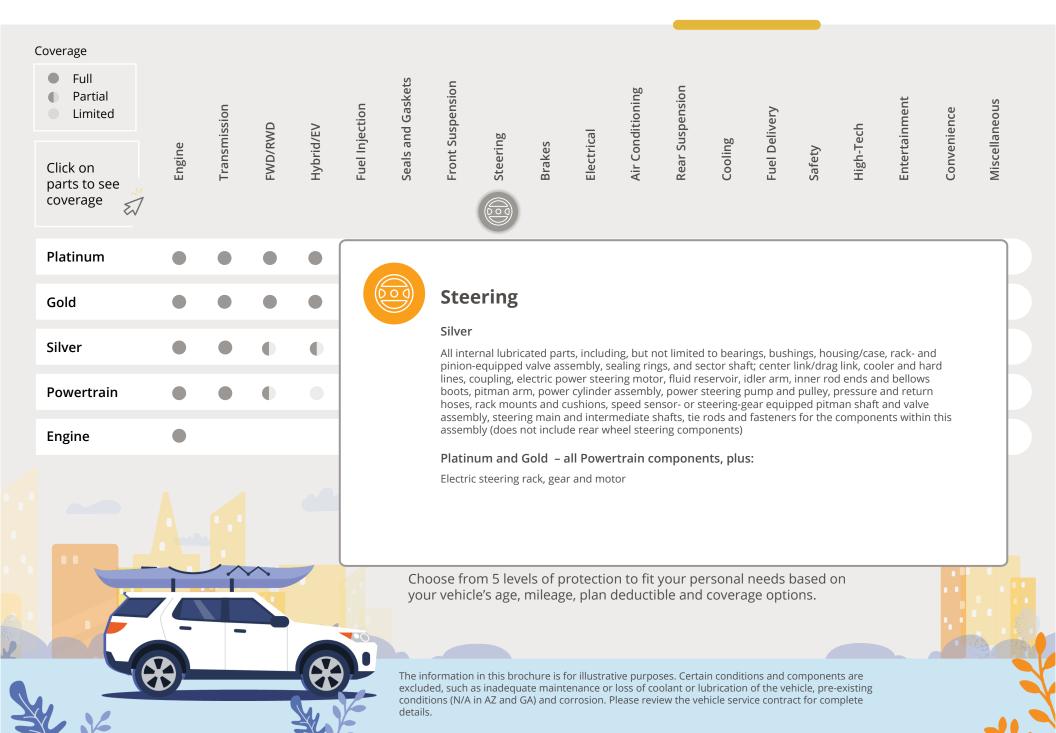
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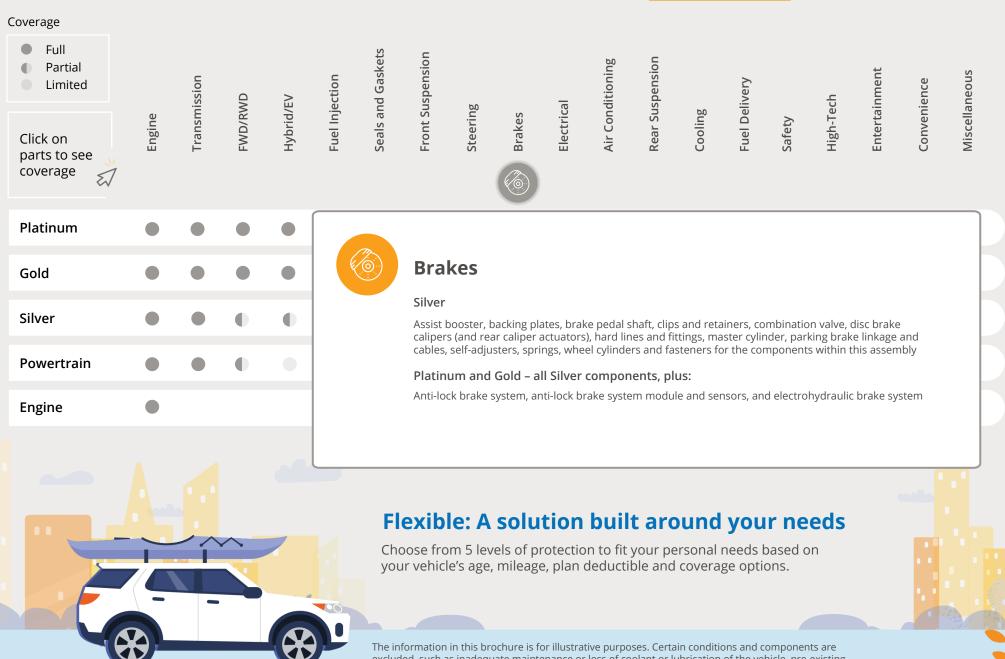
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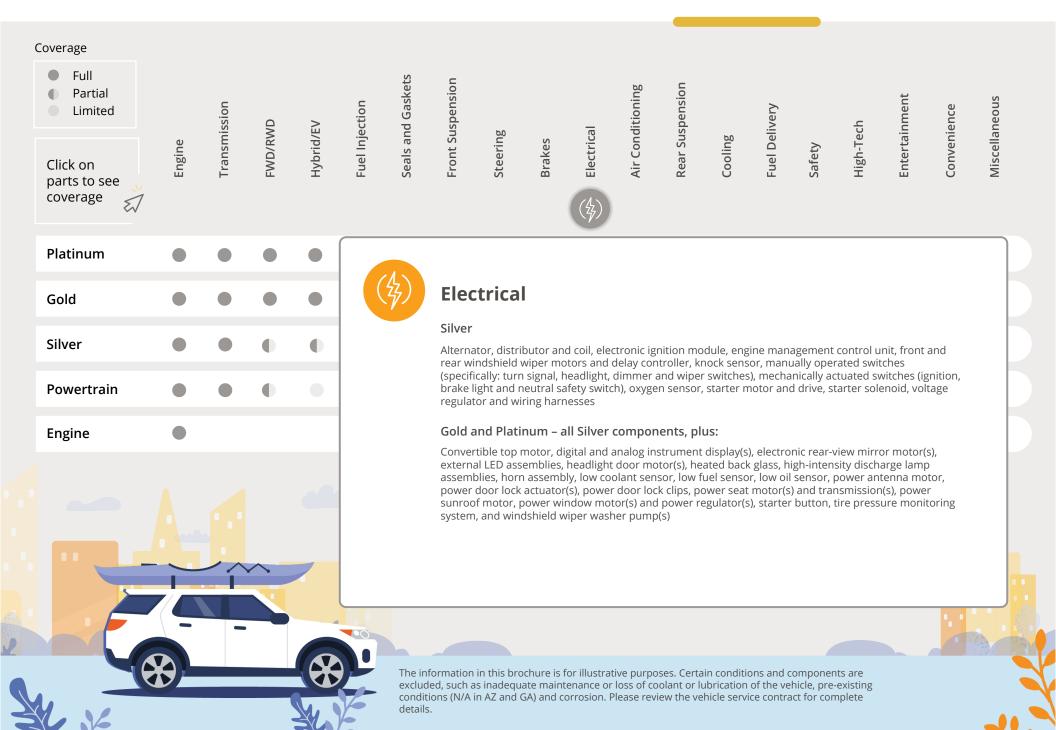
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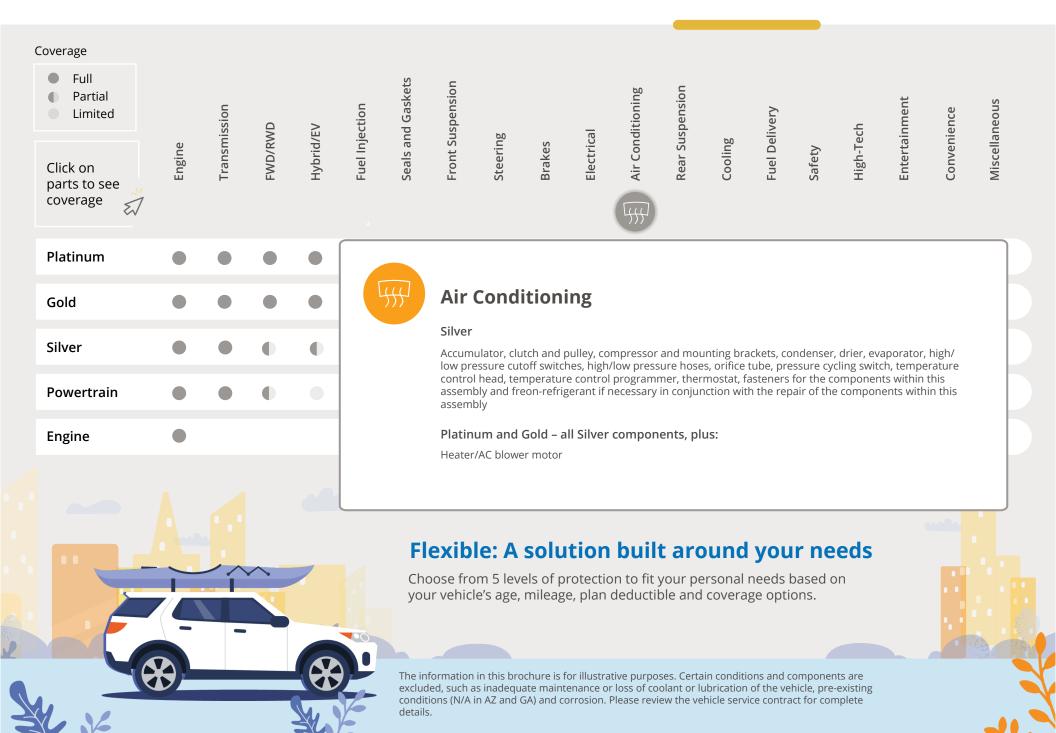
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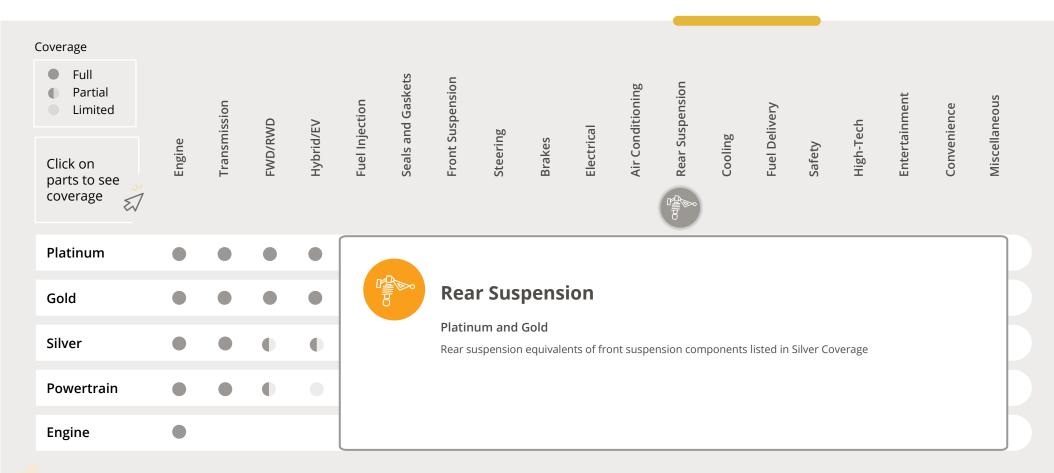
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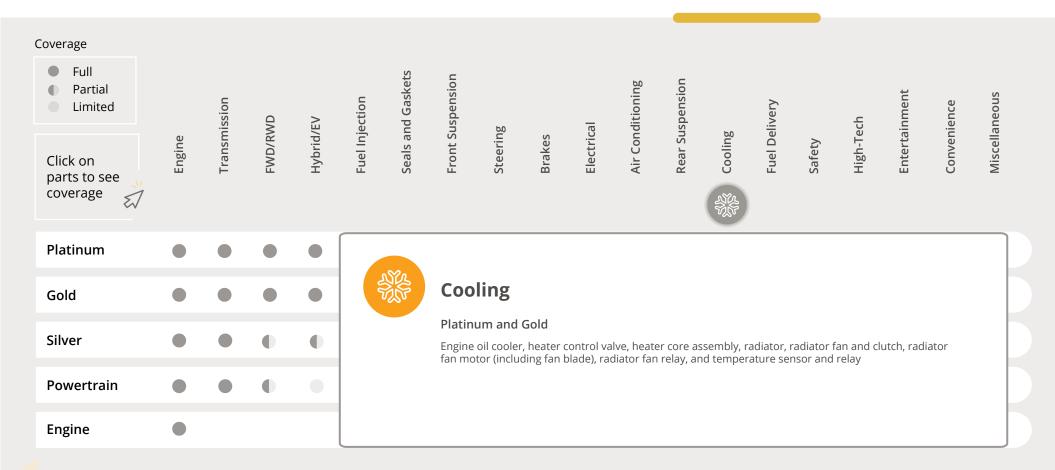
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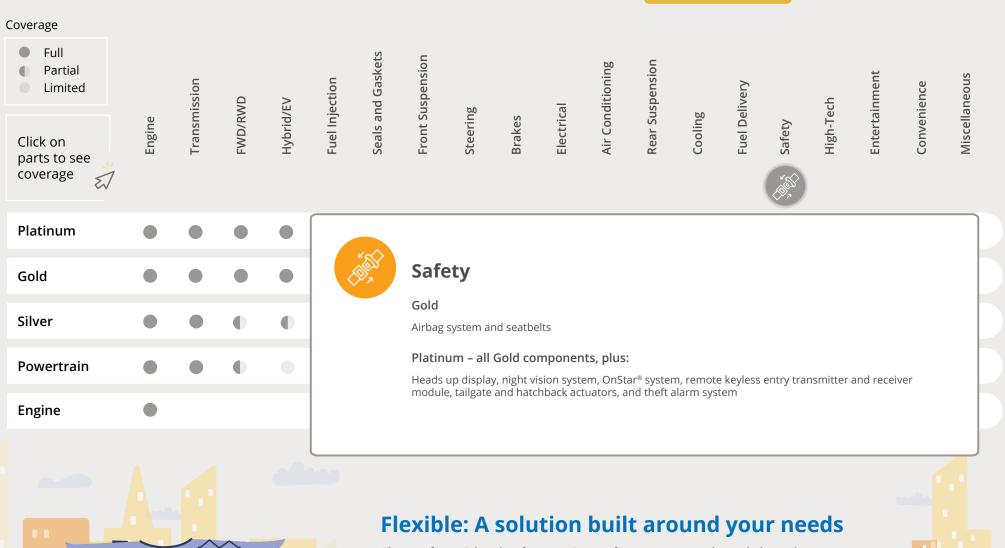
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Coverage Full Partial Limited		ssion	Q	>	ction	Seals and Gaskets	Front Suspension			_	itioning	pension		very		£	ment	ence	suoar
Click on parts to see coverage	Engine	Transmission	FWD/RWD	Hybrid/EV	Fuel Injection	Seals and	Front Sus	Steering	Brakes	Electrical	Air Conditioning	Rear Suspension	Cooling	Fuel Delivery	Safety	High-Tech	Entertainment	Convenience	Miscellaneous
Platinum																			
Gold	٠	٠	٠	٠			Fue	l Deli	very										
Silver		٠	•	•			Platinum and Gold Fuel tank and hard lines, and fuel tank sending unit												
Powertrain	٠	٠	•																
Engine																			



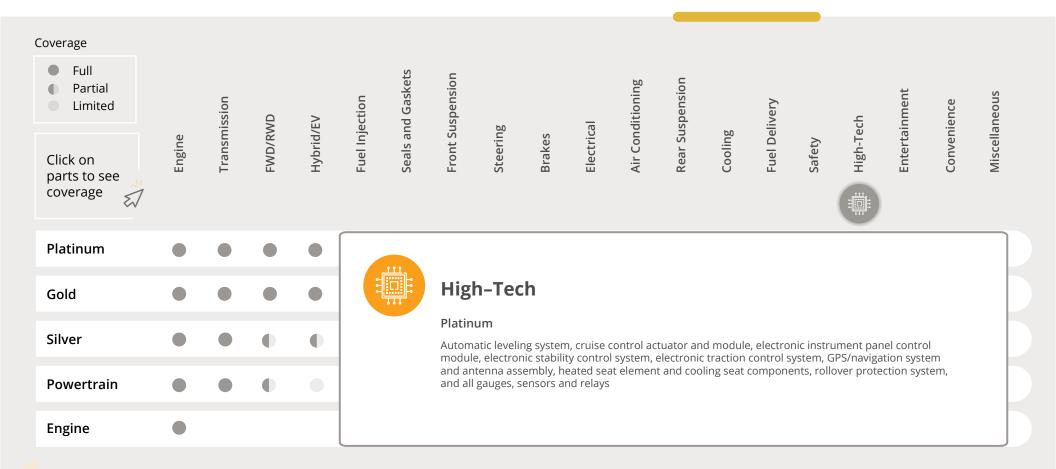
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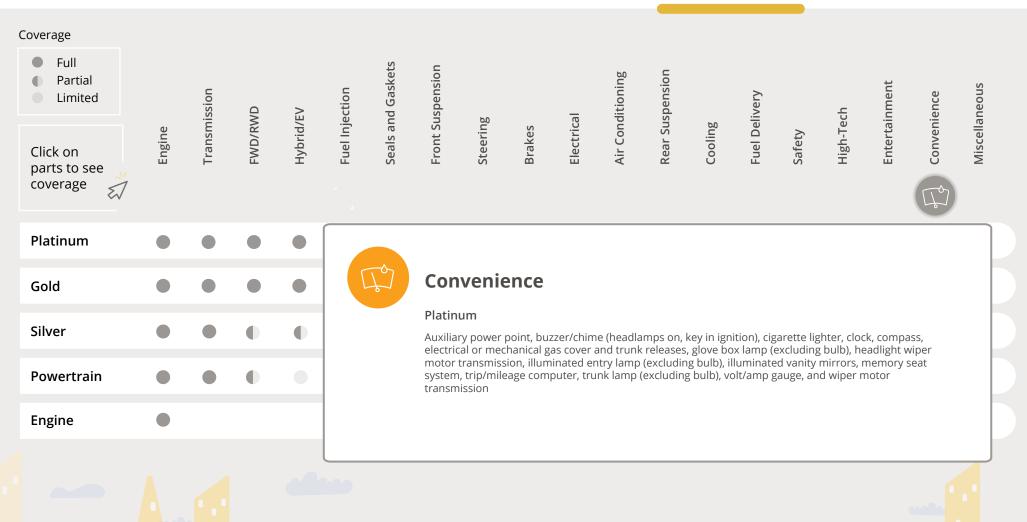
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Coverage Full Partial Limited		ssion	Δ	>	ction	Seals and Gaskets	Front Suspension			_	itioning	pension		very		٩	ment	ence	suoar
Click on parts to see coverage	Engine	Transmission	FWD/RWD	Hybrid/EV	Fuel Injection	Seals and	Front Su:	Steering	Brakes	Electrical	Air Conditioning	Rear Suspension	Cooling	Fuel Delivery	Safety	High-Tech	Entertainment	Convenience	Miscellaneous
Platinum																			
Gold		٠	٠				Ent	ertaiı	nmen	t									
Silver	٠	٠	•	•			Platin Antenr speake	na asseml	oly, comp te radio, a	act disc p and telepl	layer/cha none prev	nger, DVI wire/Blue) player a tooth con	nd moni	tor, grapl	hic equa	lizer, radio	and	
Powertrain							·			·	I			,					
Engine	٠																		



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Coverage Full Partial Limited		ission	D	E	ection	Seals and Gaskets	Front Suspension	50		٦	Air Conditioning	Rear Suspension		livery		ch	inment	ience	ineous
Click on parts to see coverage	Engine	Transmission	FWD/RWD	Hybrid/EV	Fuel Injection	Seals ar	Front Su	Steering	Brakes	Electrical	Air Cono	Rear Su	Cooling	Fuel Delivery	Safety	High-Tech	Entertainment	Convenience	<u>มีรับ</u> Miscellaneous
Platinum																			
Gold		٠	٠	٠			Mis	cella	neou	5									
Silver	٠	٠	•	0			Platin Blend ment.		ors, blowe	er motor i ote adius	resistor (r ters. and	egulates rear hato	fan speec h or hood	l), door h struts	inges, m	echanica	l seat adju	ıst-	
Powertrain	٠	٠																	
Engine	٠																		

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Where You're Covered

Coverage is effective anywhere within the continental U.S., Alaska, Hawaii and Canada. You're covered even if you're traveling or you move to a different city.

You're Covered

When a repair can't be made by your selling dealer, the program administrator can use its national corporate credit card to make an immediate payment to the repair facility for a covered repair.

Maximum Benefits

There's no yearly limit on the number of claims that can be made, subject to service contract maximums.

Reasonable and Convenient

This economical coverage can be included in your monthly loan or lease payment.

Optional Coverages

You have a wide choice of protection to best suit your driving needs:

- Commercial Use
- Rideshare
- Lift Kit

Transferable Coverage

All coverage plans are fully transferable if the remaining portion of the original manufacturer warranty has not been reduced or voided. A transfer fee will apply.

Self-Service Claim Portal

Visit our user-friendly website for all your The Mechanic Vehicle Service Contract needs: <u>mrclaims.net</u>

You can have instant access to your Terms and Conditions, locate a preferred repair facility, initiate a claim, track claim status or just email questions to our experienced customer service representatives.

Maintenance Requirements

You're required to perform maintenance services to your vehicle as outlined within the Owners Manual for your vehicle. You're required to retain copies of all maintenance receipts during the term of The Mechanic Vehicle Service Contract.

Exclusions and limitations apply. See The Mechanic Vehicle Service Contract for complete details.

- Mobility Equipment
- Snow Plow



Rental Reimbursement

- Pays for a replacement vehicle while your vehicle is held for a covered repair, including same-day repairs
- Up to \$35 benefit per day for a maximum of 10 days
- Benefits begin on the first day of the covered repair

Emergency Travel Expense Reimbursement³

- Pays for emergency lodging, meals and transportation expenses while your vehicle is held overnight for covered repairs
- Up to \$200 per day for a maximum of 5 days
- Breakdown must occur 100 miles or more from your home

³N/A in NY

Manufacturer's Deductible Reimbursement

Reimburses the difference between your deductible and any required manufacturer's deductible for covered repairs

Emergency Roadside Assistance

- Benefits begin at signing
- Available 24/7
- No out-of-pocket expense up to a \$100 maximum per occurrence for covered emergencies
 - Towing assistance
 - Extrication assistance⁴
 - Flat tire assistance
 - Fuel, oil, fluid and water delivery service
 - Lock-out assistance
 - Battery assistance

⁴N/A in CA



Sample Items Not Covered

The maintenance services and parts described in the manufacturer's maintenance schedule for your vehicle; other normal maintenance services and parts including air conditioning refrigerant, all batteries (including, but not limited to, hybrid/electric vehicle batteries), all hoses and belts (not specifically listed), brake pads and shoes, brake rotors and drums, engine coolant, engine tune-up (includes distributor cap, ignition wires, glow plugs, rotor and spark plugs), filters, lubricants or fluids, wiper blades, and suspension alignment

Parts Not Covered

Body panels, body part alignment, bright metal, bumpers, catalytic converter, convertible top framework, door handles, door panels, exhaust system, electronic controlled clutch assembly, flexible body parts, friction clutch disc and pressure plate and clutch release bearing, glass, glass framework and fastening adhesives, hinges, lenses, light bulbs, moldings, paint, sealed beam head lamps, sheet metal, stripped threads and fasteners, structural framework, structural welds, tires and wheel balancing, trim, upholstery, vinyl and convertible tops and nonmechanical removable hardtop assemblies, weather stripping, wheel covers, wheel rims, wheels and mobility equipment unless you purchased the mobility equipment optional coverage

GA07923-0321

Limitations of Coverage

The information in this brochure is for illustrative purposes. Certain conditions and components are excluded, such as inadequate maintenance or loss of coolant or lubrication of the vehicle, pre-existing conditions (N/A in AZ and GA) and corrosion. Please review The Mechanic Vehicle Service Contract for complete details.

Provided and Administered by:

State	Company
AL	Automotive Warranty Services, Inc. dba Alabama Warranty Services, Inc.
AZ, IA, WY	Consumer Program Administrators, Inc.
CA	Motor Warranty Services of North America CA License #0E40891
FL, OK	Automotive Warranty Services of Florida, Inc. FL License #60023 OK License #44198051
WA	Provider: National Product Care Company Administrator: Automotive Warranty Services, Inc.
All other states	Automotive Warranty Services, Inc. TX License #168

All located at 175 West Jackson Blvd. Chicago, IL 60604



