

# Key Assist Plus

Motor Club Membership Program



Peace of mind  
for the  
road ahead.



ASSURANT®



## Lost Keys? No problem.

**You can't always tell what the road ahead might bring.**

You arrive at the grocery store and, in the process of getting your kids out of the car, you accidentally drop your keys inside and lock the door shut. Upon returning with a cart full of groceries, you realize the worst. Your keys are missing. And you don't know what to do next.

With Key Assist Plus Motor Club membership, all you need to do is call a toll-free number and, soon, help is on the way. A service vehicle will arrive to assist in gaining access to your vehicle and getting you back on the road and on with the rest of your day.

## 24-Hour Vehicle Lockout Assistance

### Locksmith Assistance

Lockout assistance is provided 24/7. In the event your keys are locked inside your vehicle, simply call one of our Assistance Coordinators and help will be on the way. Assistance will be provided in gaining entry to your vehicle, up to \$100 per occurrence, with no out-of-pocket expense to you. If the lockout assistance exceeds \$100 per occurrence, you're responsible for the portion that exceeds \$100.

### Key Replacement Assistance

If the key to your vehicle is lost, stolen or damaged, you'll be reimbursed for a replacement key, including any applicable programming, up to \$500 or \$800 per occurrence, depending on the vehicle. Pre-owned vehicles are not eligible for key replacement within the first 60 days of the Membership Agreement purchase date. Only one key replacement occurrence is permitted per year.

### Additional Key Replacement Coverage

If the key ring containing your vehicle's key is lost, stolen or damaged, you'll be reimbursed for the replacement of the other keys on the key ring, up to \$200 per occurrence.

### 24-Hour Home Lockout Assistance

If you're locked out of your home due to the loss or damage of your house key as part of your vehicle's key ring, you'll be provided with assistance in gaining entry to your home, up to \$100 per occurrence. Only three home key replacements are permitted per year.



# Additional Membership Benefits

## 24-Hour Emergency Roadside Assistance

Emergency roadside assistance is provided 24/7. In the event you have a covered emergency, simply call one of our Assistance Coordinators and help will be on the way. Covered emergency benefits (except towing assistance) are provided for up to \$100 per occurrence with no out-of-pocket expense to you. If the covered emergency exceeds \$100 per occurrence, you're responsible for the portion that exceeds \$100.

- Towing assistance – Towing will be provided in the instance of a breakdown, collision or any other covered incident, including the loss of, or damage to, your vehicle's key. There's no charge for first 50 miles of towing.
- Battery service – A jump-start will be provided in the event of battery failure.
- Flat tire assistance – Removal of flat tire and replacement with your spare tire will be provided.
- Fuel, oil, fluid and water delivery service – Emergency supply of these fluids will be delivered to you if you're in immediate need.
- Extrication assistance – Assistance will be provided in extracting your vehicle if it's stuck in a ditch within 50 feet of a road.

## Taxi Assistance, Driver's Valet and Rental Vehicle Assistance

When the vehicle for which you requested emergency roadside assistance is disabled, you're eligible for the following additional services, subject to a \$50 per occurrence limit:

- Taxi assistance – Dispatches a taxi to your location when requested.
- Driver's valet – Connects you directly to our preferred rental car service partners and delivers a rental vehicle to your location.
- Rental vehicle assistance – Provides reimbursement for a rental vehicle for up to two days in the event of a covered breakdown in which your vehicle is inoperable, unsafe to drive and held overnight.

## Emergency Message Relay

Provides assistance in relaying up to three emergency messages to family, friends or business associates in the event of a vehicular emergency.

## Vehicle Theft Reward

Pays a \$1,000 reward for information leading to the arrest and conviction of anyone who steals your vehicle.

## Custom Trip Routing

Provides a comprehensive trip routing package, including state-by-state routings, north/south orientation, narrative routing instructions, points of interest and mileage guides (available for the U.S. and Canada).

## Road America Motor Club Savings Connection

Save up to 50 percent on hotel stays and receive savings for car rentals, theme parks, prescriptions and much more.



## Roadside Assistance Features

**LocateMe®** – If you're in need of emergency roadside assistance, call the toll-free number and Road America Motor Club can pinpoint your location in seconds via your GPS-enabled cellular device.

**Automated dispatch notification** – After an emergency roadside assistance request has been initiated, Road America Motor Club can provide you with the service provider's name and estimated time of arrival via email or text.

**Automated dispatch confirmation** – Once the service provider's ETA has expired, you'll receive an automated call to confirm that service has been completed. In the unlikely event that service has not been completed at the time of the automated callback, you can choose to be transferred through a high-priority queue to speak with an Assistance Coordinator.

**Drive On® mobile app** – This free application allows you to make direct emergency roadside assistance requests without calling Road America Motor Club. Whether you need a tow, have a flat tire, are out of gas or locked your keys in the vehicle, Drive On will get you in touch with an Assistance Coordinator who will quickly dispatch the most qualified and professional service provider to you, using LocateMe to pinpoint your vehicle's exact location.

Provided and administered by:  
In CA: Road America Motor Club, Inc. dba Road America Motor Club  
In MS & WI: Brickell Financial Services-Motor Club, Inc.  
All other states:  
Brickell Financial Services-Motor Club, Inc. dba Road America Motor Club  
All located at 7300 Corporate Center Drive, Suite 601, Miami, Florida 33126

**Limitations of Coverage:**  
This brochure is a summary of some of the services available with the Key Assist Plus membership. See Membership Agreement for limitations and restrictions.



Resource  
Automotive