The Mechanic® 2.0

Vehicle Service Contract



Drive on a road without roadblocks.

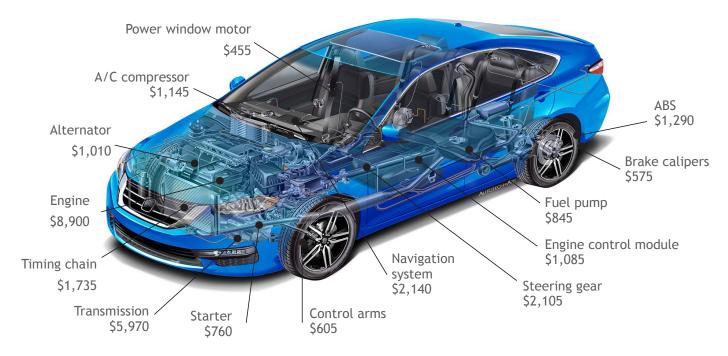
As your vehicle gets older, the risk and cost of mechanical breakdown increases — often after the factory warranty expires.

Each year, more sophisticated technology is built into our cars from collision-avoidance technology to advanced keyless entry and remote starting systems. These advances make driving easier and safer. They also require more complex and costly repairs. And, once your warranty ends, you'll need to pay the costs out of pocket. But you can avoid the rising cost of repairs by protecting your car with The Mechanic 2.0 Vehicle Service Contract.

With five levels of uninterrupted coverage, you can add valuable benefits to keep your life moving forward at a price that fits your budget. The Mechanic 2.0 helps you avoid potential roadblocks with rental reimbursement and 24/7 emergency roadside assistance so you can keep your car on the road.



Example Repair Costs¹



¹ The repair costs shown above are for illustrative purposes only. Actual cost may vary by vehicle, year, make and model. Data was compiled using manufacturer-suggested retail pricing and labor requirements for the specified components as recorded by a nationally recognized labor time publication for a representative sample of 2016 Asian, domestic and European vehicles.

Features



Where You're Covered

Coverage is effective anywhere within the continental U.S., Alaska, Hawaii and Canada. You're covered even if you're traveling or you move to a different city.

You're Always Covered

When a repair can't be made by your selling dealer, the program administrator can utilize its national corporate credit card to make immediate payment to the repair facility.

Maximum Benefits

There's no per-visit limit and no yearly limit on the number of claims that can be made.

Affordable and Convenient

This economical coverage can be included in your monthly loan or lease payment.

Your Choice of Coverages

You have a wide choice of protection that you tailor to your needs by choosing the years, miles, deductible and coverage plans that best suit your vehicle and driving needs.

Transferable Coverage

All coverage plans are fully transferable if the remaining portion of the original manufacturer warranty has not been reduced or voided. A transfer fee will apply.

Maintenance Requirements

You're required to perform maintenance services to your vehicle as outlined within the Owners Manual for your vehicle. You're required to retain copies of all maintenance receipts during the term of the Vehicle Service Contract.

Self-Service Claim Portal

Visit our user-friendly website for all your Vehicle Service Contract needs: mrclaims.net

You can have instant access to your Terms and Conditions, locate a preferred repair facility, initiate a claim, track claim status or just email questions to our experienced customer service representatives.

Exclusions and Limitations Apply

See Vehicle Service Contract for details.

Additional Benefits

Manufacturer's Deductible Reimbursement

 Reimburses the difference between your deductible and any required manufacturer's deductible for covered repairs

Rental Reimbursement

- Pays for a replacement vehicle while your vehicle is held for repair, including same-day repairs
- Up to \$35 benefit per day for a maximum of 10 days

Emergency Travel Expense Reimbursement

- Pays for emergency lodging, meals and transportation expenses while your vehicle is held overnight for covered repairs
- Up to \$200 per day for a maximum of 5 days
- Must be traveling 100 or more miles from your home

Emergency Roadside Assistance

- Sign and drive
- Up to \$100 benefit for covered emergencies
 - Towing assistance
 - Extrication assistance
 - Flat tire assistance
 - Fuel, oil, fluid and water delivery service
 - Lock-out assistance
 - Battery assistance

Coverage Overview

Assembly/Grouping

Engine Powertrain Silver Gold Platinum

Miscellaneous

Convenience

Safety and security

Entertainment system

High-tech

Additional components

- Hybrid/EV components
- · Air conditioning
- Electrical
- · Front- and rear-wheel drive
- Brakes
- Steering

Safety

Fuel delivery

Rear suspension

Cooling

Additional components

Hybrid/EV components

Seals and gaskets

Air conditioning

Electrical

Fuel injection

Brakes

Front suspension

Steering

Hybrid/EV components

Rear-wheel drive

Front-wheel drive

Transmission

Engine

Average Expense per Repair Visit²

As your vehicle gets older, the risk and cost of repairs may increase. That's why we offer comprehensive coverage plans to keep your vehicle protected.



These statements are based on the repair records of Automotive Warranty Services, Inc. and its affiliated companies' customers as of June 2015. Your experience may be different. Information based on original compilation date and not the date of this brochure.



Engine Includes the components below:



ENGINE

Gasoline Engine

All internally lubricated parts, including, but not limited to, balance shafts, cam bearings, cam tower, camshaft, connecting rods, crankshaft, cylinder block, cylinder head, harmonic balancer and retainer bolt, lifters, oil filter adapter/housing, oil pump and pressure relief valve, piston rings, pistons, pushrods, rocker arms (cam followers), rod and main bearings, timing belt and pulleys, timing belt tensioner, timing chain housing (cover), timing chain and sprockets, valve springs, valves and guides, and wrist pins; crankshaft pulley, dipstick and tube, engine mounts, engine oil cooler hoses, engine oil sending unit, expansion (freeze) plugs, flywheel, fuel supply pump, intake and exhaust manifolds, oil pan, oil pump housing, temperature sending unit, thermostat and housing, vacuum pump, valve covers, water pump, and fasteners for the components within this assembly

Turbocharged/Supercharged/Rotary/Diesel/Enhanced Engines

All of the above listed parts or equivalent, plus bypass valve, clutch and pulley, compressor, hard lines, injection pump, intercooler, lines and nozzles, supercharger, turbocharger and wastegate controller

Powertrain All Engine Coverage components, plus:

TRANSMISSION

Automatic

All internally lubricated parts, including, but not limited to, bands bearings, bushings, clutches, drums, gear sets, governor, main shaft, oil pump, sealing rings, solenoids, torque converter, transmission case, and valve body; continuously variable transmission (CVT) and all internal components, cooler, cooler hoses and hard lines, dipstick and tube, electronic shift control unit, flex plate and ring gear, shift lever knob, shift linkage and cables, throttle valve cable, transmission mounts, transmission pan, vacuum modulator and fasteners for the components within this assembly

Standard

All internally lubricated parts, including, but not limited to, bearings, bushings, gear sets, main shaft, shift forks, synchronizers and transmission case; clutch master cylinder, clutch slave cylinder, shift cable, shift lever knob, transmission mounts and fasteners for the components within this assembly

Transfer Case (4X4 Vehicles)

All internally lubricated parts, including, but not limited to, bearings, bushings, chain and sprockets, gear sets, main shaft, and transfer case; electronic and vacuum engagement components, mounts, transfer case control unit and fasteners for the components within this assembly

FRONT-WHEEL DRIVE

All internal parts, including, but not limited to, axle shafts, bearings, bushings, carrier case, chain and sprockets, final drive housing, and gear sets; drive shaft support, front hub bearings, locking hub assemblies (4x4), rear hub bearings, universal joints and fasteners for the components within this assembly

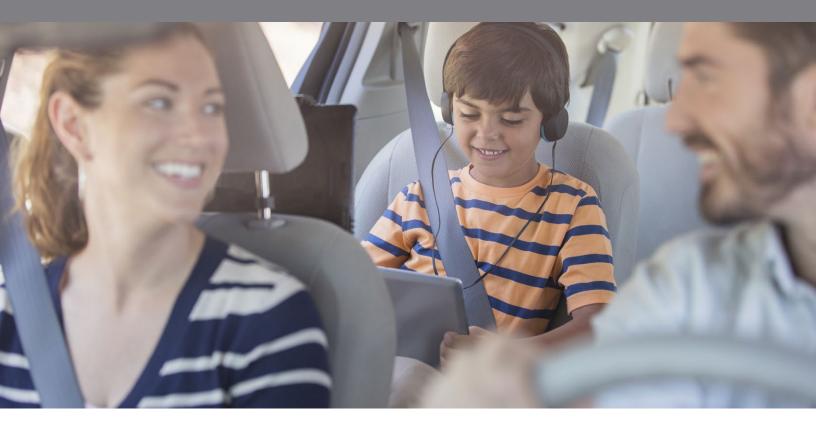
REAR-WHEEL DRIVE

All internally lubricated parts, including, but not limited to, axle shafts, bearings, bushings, carrier case, drive axle housing, gear sets, and limited slip clutch pack; drive shaft support, front hub bearings, propeller shafts, rear hub bearings, universal joints and fasteners for the components within this assembly

HYBRID/ELECTRIC VEHICLES

Electric coolant pump, electric oil pump, electric motor/ generator(s) and all internal components, inverter/converter/ transformer units and all internal components, inverter/ converter/transformer units cover, power split device and all internal components, reduction/reducer box and all internal components, and fasteners for the components within this assembly

Silver All Engine and Powertrain Coverage components, plus:



STEERING

All internally lubricated parts, including, but not limited to, bearings, bushings, housing/case, rack- and pinion-equipped valve assembly, sealing rings, and sector shaft; center link/drag link, cooler and hard lines, coupling, electric power steering motor, fluid reservoir, idler arm, inner rod ends and bellows boots, pitman arm, power cylinder assembly, power steering pump and pulley, pressure and return hoses, rack mounts and cushions, speed sensor- or steering-gear equipped pitman shaft and valve assembly, steering main and intermediate shafts, tie rods and fasteners for the components within this assembly (does not include components listed in Rear-Wheel Drive)

FRONT SUSPENSION

Bump stop cushions, control arm shafts, king pins, stabilizer linkage (including mounts and bushings), stabilizer shaft, steering knuckle (spindle), strut rods and bushings, torsion bar mounts and bushings, upper and lower ball joints (including dust boots), upper and lower control arms, wheel bearings and seals, and fasteners for the components within this assembly

BRAKES

Assist booster, backing plates, brake pedal shaft, clips and retainers, combination valve, disc brake calipers (and rear caliper actuators), hard lines and fittings, master cylinder, parking brake linkage and cables, self-adjusters, springs, wheel cylinders and fasteners for the components within this assembly

HYBRID/ELECTRIC VEHICLES

Electric A/C compressor, junction block and main battery cable

FUEL INJECTION

Electronic fuel injection system (including all input/sensors and output/control units, except EGR valve, related to the fuel injection system), idle speed or automatic idle speed assemblies, injectors, and powertrain control module (PCM)

ELECTRICAL

Alternator, distributor and coil, electronic ignition module, engine management control unit, front and rear windshield wiper motors and delay controller, knock sensor, manually operated switches (specifically: turn signal, headlight, dimmer and wiper switches), mechanically actuated switches (ignition, brake light and neutral safety switch), oxygen sensor, starter motor and drive, starter solenoid, voltage regulator and wiring harnesses

AIR CONDITIONING

Accumulator, clutch and pulley, compressor and mounting brackets, condenser, drier, evaporator, high/low pressure cutoff switches, high/low pressure hoses, orifice tube, pressure cycling switch, temperature control head, temperature control programmer, thermostat, fasteners for the components within this assembly and freon-refrigerant if necessary in conjunction with the repair of the components within this assembly

SEALS AND GASKETS

All seals and gaskets on the assemblies listed in Engine, Powertrain and Silver Coverage

Gold All Engine, Powertrain and Silver Coverage components, plus:



COOLING

Engine oil cooler, heater control valve, heater core assembly, radiator, radiator fan and clutch, radiator fan motor (including fan blade), radiator fan relay, and temperature sensor and relay

STEERING

Electric steering rack, gear and motor

REAR SUSPENSION

Rear suspension equivalents of front suspension components listed in Silver Coverage

BRAKES

Anti-lock brake system, anti-lock brake system module and sensors, and electrohydraulic brake system

FRONT- AND REAR-WHEEL DRIVE

Constant velocity joints, including boots and bands

FUEL DELIVERY

Fuel tank and hard lines, and fuel tank sending unit

AIR CONDITIONING

Heater-A/C blower motor

ELECTRICAL

Convertible top motor, digital and analog instrument display(s), electronic rear-view mirror motor(s), external LED assemblies, headlight door motor(s), heated back glass, high-intensity discharge lamp assemblies, horn assembly, low coolant sensor, low fuel sensor, low oil sensor, power antenna motor, power door lock actuator(s), power door lock clips, power seat motor(s) and transmission(s), power sunroof motor, power window motor(s) and power regulator(s), starter button, tire pressure monitoring system, and windshield wiper washer pump(s)

SAFETY

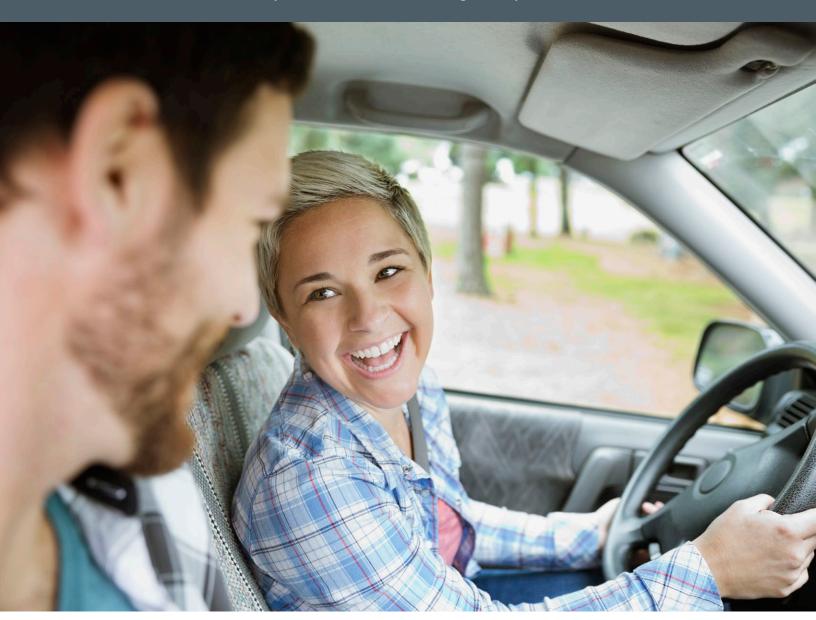
Airbag system and seatbelts

HYBRID/ELECTRIC VEHICLES

Battery charge controller, controller/electronic throttle control system, drive motor dampener, hydraulic or electric regenerative braking system, motor/generator belt tensioner, onboard battery charging system, onboard computer system (including all relays and sensors), electronic control units and electronic control modules (ECU and ECM), power switch/button, three-phase high-voltage cables, and voltage inverter reservoir

Platinum

Protects covered components in the event of any breakdown. Examples of Platinum Coverage components include:



HIGH-TECH

Automatic leveling system, cruise control actuator and module, electronic instrument panel control module, electronic stability control system, electronic traction control system, GPS/ navigation system and antenna assembly, heated seat element and cooling seat components, rollover protection system, and all gauges, sensors and relays

ENTERTAINMENT SYSTEM

Antenna assembly, compact disc player/changer, DVD player and monitor, graphic equalizer, radio and speakers, satellite radio, and telephone prewire/Bluetooth connectivity

SAFETY AND SECURITY

Heads up display, night vision system, OnStar® system, remote keyless entry transmitter and receiver module, tailgate and hatchback actuators, and theft alarm system

CONVENIENCE

Auxiliary power point, buzzer/chime (headlamps on, key in ignition), cigarette lighter, clock, compass, electrical or mechanical gas cover and trunk releases, glove box lamp (excluding bulb), headlight wipermotor transmission, illuminated entry lamp (excluding bulb), illuminated vanity mirrors, memory seat system, trip/mileage computer, trunk lamp (excluding bulb), volt/amp gauge, and wiper motor transmission

MISCELLANEOUS

Blend door motors, blower motor resistor (regulates fan speed), door hinges, mechanical seat adjustment, outside mirror remote adjusters, and rear hatch or hood struts

And much, much more ...



What's Not Covered (Exclusions)

Maintenance not covered

The maintenance services and parts described in the manufacturer's maintenance schedule for your vehicle; other normal maintenance services and parts (including air conditioning refrigerant), all batteries (including, but not limited to, hybrid/electric vehicle batteries), all hoses and belts (not specifically listed), brake pads and shoes, brake rotors and drums, engine coolant, engine tune-up (includes distributor cap, ignition wires, glow plugs, rotor and spark plugs), filters, lubricants or fluids, wiper blades, and suspension alignment

Provided and Administered by:

State Company
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WA Provider: National Product Care Company Administrator: Automotive Warranty Services, Inc.

All other states: Automotive Warranty Services, Inc.

TX License #168

All located at 175 West Jackson Blvd., Chicago, IL 60604

Parts not covered

Body panels, body part alignment, bright metal, bumpers, catalytic converter, convertible top framework, door handles, door panels, exhaust system, electronic controlled clutch assembly, flexible body parts, friction clutch disc and pressure plate and clutch release bearing, glass, glass framework and fastening adhesives, hinges, lenses, light bulbs, moldings, paint, sealed beam head lamps, sheet metal, stripped threads and fasteners, structural framework, structural welds, tires and wheel balancing, trim, upholstery, vinyl and convertible tops and nonmechanical removable hardtop assemblies, weather stripping, wheel covers, wheel rims, and wheels

Limitations of Coverage

The information in this brochure is intended to provide only an outline of the various plans, exclusions and limitations of your The Mechanic 2.0 Vehicle Service Contract. For exact coverage, exclusions and limitations, please review the Vehicle Service Contract.

