

First Extended

Vehicle Service Contract



Protection from
the cost of
unexpected repairs.



ASSURANT®

Drive on a road without roadblocks.

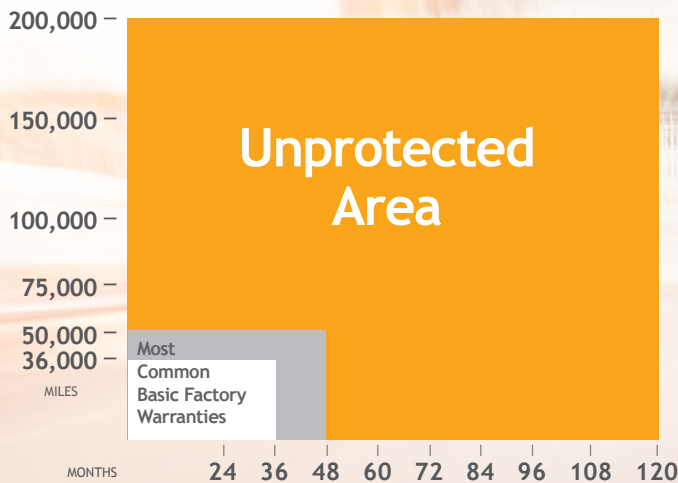
As your vehicle gets older, the risk and the cost of a mechanical breakdown increases — often after the factory warranty expires.

Each year, more sophisticated technology is built into our cars from collision avoidance technology to keyless entry and remote starting systems. These advances make driving easier and safer. They also require more complex and costly repairs. And, once your warranty ends, you'll need to pay the costs out of pocket. But you can protect yourself from rising repair costs.

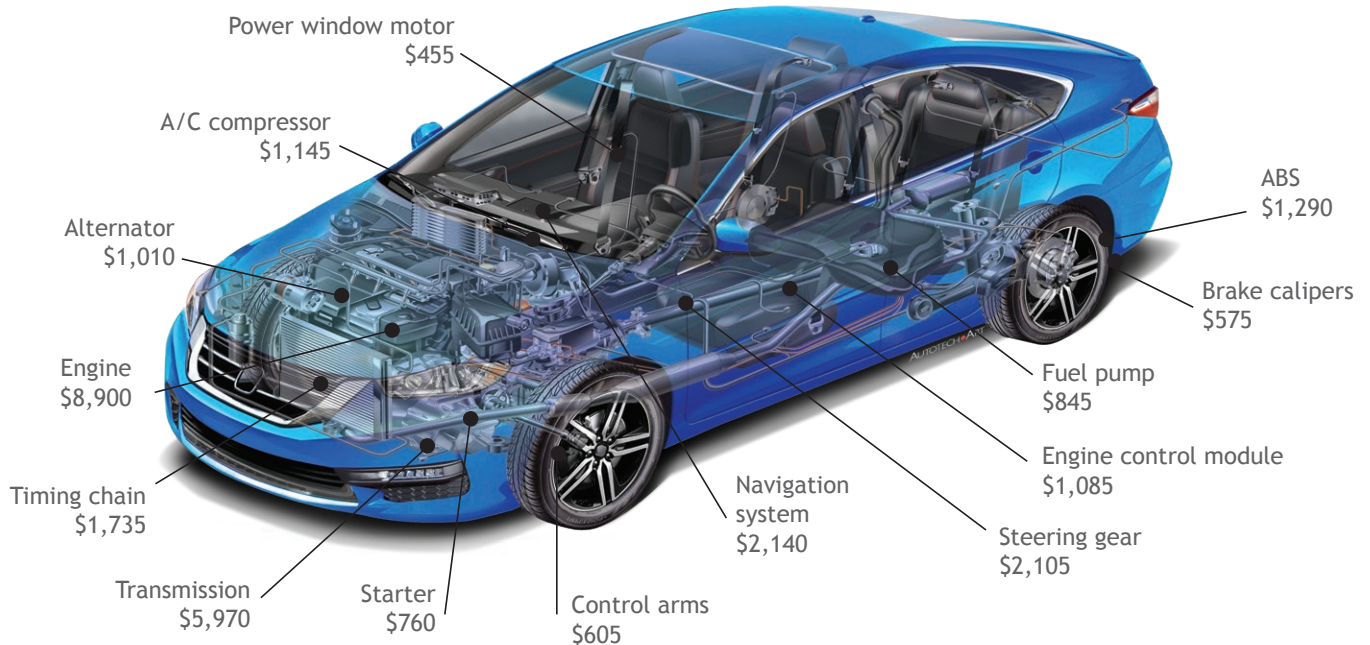
The vehicle service contract administered by First Extended offers six levels of uninterrupted coverage. You can add valuable benefits to keep your life moving forward at a price that fits your budget.

The vehicle service contract also helps you avoid potential roadblocks with rental reimbursement and 24/7 emergency roadside assistance.

Up to 12 years and 200,000 miles



Example Repair Costs¹



¹ The repair costs shown above are for illustrative purposes only. Actual cost may vary by vehicle, year, make and model. Data was compiled using manufacturer-suggested retail pricing and labor requirements for the specified components as recorded by a nationally recognized labor time publication for a representative sample of 2016 Asian, domestic and European vehicles.

Features



Where You're Covered

Coverage is effective anywhere within the continental U.S., Alaska, Hawaii and Canada. You're covered even if you're traveling or you move to a different city.

You're Always Covered

When a repair can't be made by your selling dealer, the program administrator can utilize its national corporate credit card to make an immediate payment to the repair facility.

Maximum Benefits

There's no per-visit limit and no yearly limit on the number of claims that can be made.

Your Choice of Coverages

You have a wide choice of protection that you tailor to your needs by choosing the years, miles, deductible and coverage plans that best suit your vehicle and driving needs.

Affordable and Convenient

This economical coverage can be included in your monthly loan or lease payment.

Toll-Free Assistance

Help is just a free phone call away.

Transferable Coverage

All coverage plans are fully transferable if the remaining portion of the original manufacturer warranty has not been reduced or voided. A transfer fee will apply.

Maintenance Requirements

You're required to perform maintenance services to your vehicle as outlined within the Owners Manual for your vehicle. You're required to retain copies of all maintenance receipts during the term of the vehicle service contract.

Exclusions and limitations apply. See Vehicle Service Contract for details.

Additional Benefits

Rental Reimbursement

- Pays for a replacement vehicle while your vehicle is held overnight for covered repairs
- Up to \$35 benefit per day for a maximum of 5 days

Emergency Roadside Assistance

- Sign and drive
- Up to \$100 benefit for covered emergencies
 - Towing assistance
 - Flat tire assistance
 - Fuel, oil, fluid and water delivery service
 - Lock-out assistance
 - Battery assistance

Emergency Travel Expense Reimbursement

- Pays for emergency lodging, meals and transportation expenses while your vehicle is held overnight for covered repairs
- Up to \$200 per day for a maximum of 5 days
- Must be traveling 100 or more miles from your home

Manufacturer's Deductible Reimbursement

- Reimburses the difference between your deductible and any required manufacturer's deductible for covered repairs



Powertrain Includes the components below:

ENGINE

Gasoline Engine

Cylinder block and all internally lubricated parts, including crankshaft, rod and main bearings, cam bearings, connecting rods, wrist pins, pistons, piston rings, camshaft, cam tower, lifters, cylinder head, valves and guides, valve springs, rocker arms (cam followers), pushrods, timing chain and sprockets, oil pump, oil pump housing, and oil pump pressure relief valve; timing chain housing (cover), timing belt and pulleys, timing belt tensioner, intake and exhaust manifolds, flywheel, balance shafts, harmonic balancer and retainer bolt, crankshaft pulley, valve covers, oil pan, engine oil cooler hoses, oil filter adapter/housing, engine oil sending unit, engine mounts, water pump, temperature sending unit, thermostat and housing, expansion (freeze) plugs, fuel supply pump, vacuum pump, dipstick and tube, and fasteners for these components

Turbocharged/Supercharged/Rotary/Diesel/Enhanced Engines

All of the parts or equivalent listed in Gasoline Engine, plus turbocharger, wastegate controller, intercooler, hard lines, compressor, clutch and pulley, bypass valve, injection pump, and lines and nozzles

TRANSMISSION

Automatic

Case and all internally lubricated parts, including oil pump, valve body, torque converter, governor, main shaft, input/output shafts, clutches, bands, drums, gear sets, bearings, bushings, sealing rings, and solenoids; TV cable, electronic shift control unit, computer-operated clutch, transmission mounts, cooler, cooler hoses and hard lines, dipstick and tube, and fasteners for these components

Standard

Case and all internally lubricated parts, including main shaft, input/output shafts, gear sets, shift forks, synchronizers, bearings, and bushings; shift linkage and cables, transmission mounts, and fasteners for these components

Transfer Case (4X4 Vehicles)

Case and all internally lubricated parts, including main shaft, gear sets, chain and sprockets, bearings, and bushings; mounts, seals and gaskets, fasteners for these components, and electronic and vacuum engagement components

FRONT-WHEEL DRIVE

Final drive housing and all internally lubricated parts, including carrier case, gear sets, chain and sprockets, bearings, and bushings; axle shafts, universal joints, front hub bearings, rear hub bearings, locking hub assemblies (4x4), drive shaft support, drive shaft, constant velocity joints, and fasteners for these components

REAR-WHEEL DRIVE

Drive axle housing and all internally lubricated parts, including carrier case, gear sets, bearings, bushings, and limited slip clutch pack; axle shafts, front hub bearings, rear hub bearings, universal joints, drive shaft support, drive shaft, constant velocity joints, and fasteners for these components

HYBRID/ELECTRIC VEHICLES

Electric motor/generator(s) and all internal components, inverter/converter/transformer units and all internal components, inverter/converter/transformer units cover, continuously variable transmission (CVT) and all internal components, power split device and all internal components, reduction/reducer box and all internal components, and fasteners for these components

Base

All Powertrain Coverage components, plus:



STEERING

Housing/case and all internally lubricated parts, including rack and pinion-equipped valve assembly, sector shaft, rack mounts and cushions, inner rod ends and bellows boots, speed sensor- or steering gear-equipped pitman shaft and valve assembly, sealing rings, and bearings; bushings, pitman arm, center link, tie rods, idler arm, power steering pump/electric steering motor, power steering pump pulley, electric steering rack, electric steering gear, fluid reservoir, pressure and return hoses, cooler and hard lines, power cylinder assembly, steering main and intermediate shafts, coupling, and fasteners for these components

SUSPENSION (FRONT & REAR)

Upper and lower control arms, bump stop cushions, control arm shafts, torsion bar mounts and bushings, upper and lower ball joints (including dust boots), steering knuckle (spindle), spindle support, wheel bearings and seals, stabilizer shaft, stabilizer linkage (including mounts); and bushings, king pins and fasteners for these components

BRAKES

Master cylinder, assist booster, wheel cylinders, combination valve, disc brake calipers and rear caliper actuators, hard lines and fittings, backing plates, springs, clips and retainers, self-adjusters, parking brake linkage and cables, and fasteners for these components

SEALS & GASKETS

All seals and gaskets for the assemblies listed in Steering, Suspension (Front and Rear) and Brakes

ELECTRICAL

Alternator, voltage regulator, front and rear windshield wiper motors, front and rear windshield wiper delay controller, starter motor and drive, starter solenoid, wiring harnesses, manually operated switches, mechanically actuated switches (including ignition, brake light and neutral safety switch), electronic fuel injection system (all input/sensors and output/control units except EGR valve), electronic ignition module, ignition coils, and engine management control unit

AIR CONDITIONING

Compressor (including clutch and pulley), condenser, evaporator, orifice tube, accumulator, high/low pressure cutoff switches, high/low pressure hoses, pressure cycling switch, thermostat, drier, temperature control head, o-ring seals, gaskets, fasteners for these components, and freon-refrigerant if necessary for a covered repair

HYBRID/ELECTRIC VEHICLES

Hybrid battery junction block, hybrid battery main battery cable, and electric alternating current compressor

High-Tech

All Powertrain and Base Coverage components, plus:

HIGH-TECH

Anti-lock brake system, power seat motor(s), power seat transmission(s), power window motor(s) and power window regulator(s), power door lock actuator(s), low fuel sensor, low coolant sensor, low oil sensor, keyless entry system, instrument gauges, compass display, thermometer display, power steering electronic control unit, cruise control system, power antenna motor, electronic rear view mirror motor(s), headlight door motor(s), power sunroof motor, convertible top motor, air suspension springs, electronic suspension actuator/motor and compressor, electronic suspension sensors, electronic suspension controller and limiting valve, electronic suspension lines, and electronic throttle body

MISCELLANEOUS

MacPherson struts (including upper mount and pivot bearing assembly),

heated back glass, windshield wiper washer pump(s), heater-A/C blower motor, heater core assembly, heater control valve, radiator, radiator fan (including fan clutch, fan motor, fan blade and fan relay), temperature sensor and relay, fuel tank, fuel tank sending unit, fuel tank hard lines, fuel injectors, horn assembly, and clutch starter interlock switch

HYBRID/EV

Onboard battery charging system, battery charge controller, motor/generator belt tensioner, drive motor dampener, voltage inverter reservoir, three-phase high voltage cables, hydraulic or electric regenerative braking system, onboard computer system (including all relays and sensors), electronic control units and electronic control modules (ECU and ECM), power switch/button, and controller/electronic throttle control system

Comprehensive

Protects covered components in the event of any breakdown. Includes the components below:



HIGH-TECH

Electronic instrument panel control module, electronic stability control system, electronic traction control system, GPS/navigation system and antenna assembly, heated seat element and cooling seat components, rollover protection system, and all sensors and relays

CONVENIENCE

Auxiliary power point, buzzer/chime (headlamps on, key in ignition), cigarette lighter, clock, electrical or mechanical gas cover and trunk releases, glove box lamp (excluding bulb), headlight wiper motor transmission, illuminated entry lamp (excluding bulb), illuminated vanity mirrors, memory seat system, trip/mileage computer, trunk lamp (excluding bulb), and wiper motor transmission

HIGH-TECH WRAP

Covers the parts listed under the High-Tech Coverage Plan except for parts listed under the Powertrain Coverage Plan. Parts not listed are not covered.

ENTERTAINMENT SYSTEM

Antenna assembly, compact disc player/changer, DVD player and monitor, graphic equalizer, radio and speakers, satellite radio, and telephone prewire/Bluetooth connectivity

SAFETY AND SECURITY

Heads up display, night vision system, OnStar® system, tailgate and hatchback actuators, and theft alarm system

MISCELLANEOUS

Blend door motors, blower motor resistor (regulates fan speed), outside mirror remote adjusters, and rear hatch or hood struts

And much, much more ...

COMPREHENSIVE WRAP

Protects covered components in the event of any breakdown, as well as the parts listed under Powertrain Coverage.



What's Not Covered (Exclusions)

The following are not covered under your Vehicle Service Contract:

The maintenance services and parts described in the Manufacturer's Maintenance Schedule for Your Vehicle.

Other normal maintenance services and parts (includes engine tune-up, spark plugs, glow plugs, ignition wires, and distributor cap and rotor), carburetor, all batteries (including, but not limited to, lithium-ion battery), filters, lubricants or fluids, air conditioning refrigerant, engine coolant, all hoses and belts (not specifically listed), wiper blades, brake pads and shoes, brake rotors and drums, suspension alignment, constant velocity boots, tires, wheel covers, wheel rims, wheels, wheel balancing, shock absorbers, exhaust system, catalytic converter, vehicle charging station, friction clutch

disc, pressure plate and clutch throw-out bearing unless vehicle is equipped with an automatic or semi-automatic transmission

Glass, glass framework and fastening adhesives, sealed beam head lamps, light bulbs, lenses, trim, moldings, bright metal, upholstery, vinyl and convertible tops, paint, sheet metal, bumpers, alignment of body parts, flexible body parts, door panels, body panels, structural framework, structural welds, hinges, door handles, and removable hardtop assemblies

Aftermarket accessories or equipment, and components and systems not installed by the manufacturer (including, but not limited to, anti-theft systems, radar detectors, CB radios, radio/speaker equipment, cruise control, sunroof, solar-powered devices, telephones, TV/VCR/DVD and related components, and appliances)

Provided by:

In Oklahoma: Automotive by Automotive Warranty Services of Florida, Inc., 175 West Jackson Blvd., Chicago, IL 60604
All other states: Selling Dealer

Administered by:

First Extended Service Corporation
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175 West Jackson Blvd.,
Chicago, IL 60604

Limitations of Coverage

The information in this brochure is intended to provide only an outline of the various plans, exclusions and limitations of your Vehicle Service Contract. For exact coverage, exclusions and limitations, please review the Vehicle Service Contract.



Resource
Automotive